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# Fast guide

# Model: NG-C4200 series

Version 1.0

Spanish

Due to regular updates of systems and products, NGTeco cannot guarantee exact consistency between the actual product and the information written in this manual.

# **Important notes**

1. Please read this manual carefully or contact customer service for any questions.

 This device only works with 2.4GHz Wi-Fi networks. If you have a dualband router with both 2.4GHz and 5GHz networks, make sure your phone is connected to the 2.4GHz one.

3. Make sure the entered Wi-Fi password is correct when adding a new device.

4. For a stable network connection, please make sure the device is placed near the router.

5. Do not install the camera before confirming successful network connection and smooth live video.

6. Please make sure the power adapter and ethernet port are waterproof to avoid water leakage after mounting the camera outdoors.

7. Due to regular updates of the application and products, we cannot guarantee exact consistency between the actual product and the information written in this manual.

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current

waterproof

(anchors, screws of the plate mounting)

fast

# **Product description**



## Setting

#### Connecting the Device with the NGTeco Home App

#### Step 1: Download the App and Register your Account

Find the appNGTeco Homeon the Apple App Store or Google Play Store and download the app to your mobile phone.

open the appNGTeco Homeand sign in with your account. If you don't have an account, create an account with your phone number or email.



#### Step 2: Power on the Device

1. Connect the camera to the wall outlet with the supplied power supply.

2. Wait a few seconds until you hear the audio message "Welcome to use the smart camera."

Note: If you did not hear the message, press and hold the Reset Button for 5 seconds until you hear the message "Reset OK, please wait for reboot".

#### Step 3: Add the Device to the App

#### Method 1: Connection by Scan Code

1. Open the app, tap on the "+" button on the upper right corner of the interface, and then select the option "Add Device". Select option "Smart Camera" and then choose the corresponding model purchased.

Check "Following" if you have finished the above steps in the interface. Select the desired Wi-Fi and enter the correct password. Then touch the button " Following".

3. Show the QR code towards the lens of the device and the device will scan the QR code. Once you hear the audio message "The camera is configured, Connected to the network", touch the button "Hear the warning tone" on your mobile, the app will connect the device automatically.

Note: Hold the phone about 15-20 cm away from the device. You can slightly move your mobile device back and forth for better scanning.

4. Once you see the message "Added successfully"In the app, you can edit the device name manually. Touch the button "Finalized" to complete the setup.

Note: If you were unable to connect your device to Wi-Fi, please press and hold the Reset Button for 5 seconds until you hear the audio message "Reset successfully, please wait for reboot".

#### Method 2: LAN cable connection

1. Open the app, tap on the "+" button on the upper right corner of the interface, and then select the option "Add Device". Select option "Smart Camera" and then choose the corresponding model purchased.

 Change the connection mode at the top right to mode "Cable". I dialed "Following"if you have finished the above steps in the interface. Select the desired Wi-Fi and enter the correct password. Then tap on the "Next" button.

Note: Make sure to connect the camera to your home router using the Ethernet cable.

3. The app will search the camera automatically and then click the button "+"to add the corresponding camera.

4. Once you see the message "Added successfully" In the app, you can edit the device name manually. Touch the button "Finalized" to complete the setup.

Note: If you were unable to connect your device to Wi-Fi, please press and hold the Reset Button for 5 seconds until you hear the audio message "Reset successfully, please wait for reboot".

#### **Review Recordings from Browser**

1. Please visit https://ipc-us.ismartlife.me and then select the corresponding data server in the upper right corner of the interface.

2. Use NGTeco Home app to scan the QR code to login your account.

3. Click on the corresponding device to view the live videos.



#### \* Device connection with Amazon Alexa or Google Assistant

After successfully connecting the device to the NGTeco Home app, tap the buttonEDITat the top right corner of the device interface. Select the Amazon Alexa or Google Assistant icon, then follow the on-screen instructions to link your NGTeco Home account to Amazon Alexa or Google Assistant.

After setup is complete, you can use supported voice commands including:

- Echo, show me <device name>.
- Hey Google, show me <device name>.

Note:

1. After changing the name of the paired device, refresh the account again to update the name.

2. This voice control function is optional, it is only compatible with NG-C42XXA.

# Facility

#### Installation location

The device can be placed on the ceiling or wall, or it can be placed in a horizontal position. Choose a location with a clear view to have a wide unobstructed field of view and a good wireless signal for your device and you can easily reach a power outlet.

#### **Installation steps**

After confirming a successful Wi-Fi connection and smooth live video, you can select the required position to mount the device. The installation steps are as follows:

 Drill four holes on the wall according to the camera base hole positions, and then insert the plastic anchor into the holes; Anchors are required for walls made of hard materials such as concrete, brick, or stucco.

2. Fix the camera to the wall with four screws.

3. Adjust the viewing angle by reviewing the live video on the mobile app.

Note: Please fix the provided Waterproof Kit on the ethernet interface to avoid possible water seepage.



### **Product characteristics**



#### Main interface

Picture quality:To switch the image quality between HD and SD.

Sound:Mute or unmute the device.

Full screen:Touch it to switch to full screen.

Take photos: Take a picture in the photo album in the APP.

Speak:Tap it to talk to people in front of the device.

Engrave:Manually record a video in the photo album in the APP.

Play:View the videos recorded on the Micro-SD card.

Photo album:Review the recorded photos when motion is detected.

Theme Color:Change the UI theme to light mode or dark mode.

MPrivate ode:Turn off live videos with one click to protect your privacy.

Night vision:Select the night vision mode from Auto Mode, IR Mode or Color Mode.

Anti-flicker:Turn anti-flicker mode off or set it to 50Hz or 60Hz.

Device Volume: Adjust the audio volume according to your need.

Motion Tracking:Follow the object when its motion activity is detected.

Motion detection:Enable or disable motion detection alarm.

Siren:Tap it to generate a siren sound from the Lamp device:

Lamp:

Turn the light on or off.

Adjust the brightness of the light.

• Set the alarm light duration from 1s to 3600s.

Create a specific time for the light to automatically turn on or turn off.

Message:Check the specific records of all motion detection or video call.

Address: Tap the buttons to rotate the camera and set your angle of view.

Favorites:Add or remove customizable camera focal points

\*Cloud:This service ofCloud storageRequires paying monthly or yearly subscription. You can watch the video from cloud storage with the app anytime, anywhere. Cloud storage only supports video clip recording by events.

#### More Settings

#### **Basic Settings**

Image return:Rotate the current monitoring image by 180 degrees.

Time watermark: Choose whether the monitoring interface displays the real-time watermark.

audio mode:To suit actual requirements, select one-way or two-way talk mode.

#### **Detection Alarm Settings**

Motion detection:Enable or disable motion detection alarm.

Alarm Sensitivity Level: The level can be set to High/Medium/Low modes as required.

Activity Zone:Customize an area in the camera view where you want to receive alerts.

Body Detection:Reduce false alerts with smart technology that differentiates humans from other objects.

Motion Tracking:Follow the object when its motion activity is detected.

Schedule:Customize the schedule for the motion detection feature to be active.

Siren Activation:Enable or disable the automatic siren sound when motion activity is detected.

Siren Setting:Set the duration of the alarm sound from 10s to 600s.

Storage Settings:After inserting the Micro-SD card, you can check the storage capacity status.

Record Settings:Select the recording mode and set the local recording schedule.

\* Voice control:To view live video from your Amazon Echo or Google Home device, use Amazon Alexa or Google Assistant voice commands. This feature is optional.

Missing Connection Reminder: Enable to be notified when the device is offline.

Delete Device:Remember to REMOVE the device from the current account when you change the owner of the device.



#### Warning:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

· Consult the dealer or an experienced radio/TV technician for help.

**IMPORTANT!**Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

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